

Please complete and email this form back to us. On approval, an R/A number will be issued and advised to you promptly. Please record the R/A number on your copy of this form, pack it together with the goods and send them to us within fourteen days of the approval. If the request is not approved, you will be notified accordingly and given the reasons for the decision.

Company

Address 1

Address 2

City Postcode

Telephone

TERMS AND CONDITIONS

- Returns must be packed in original packaging. Both internal and external packaging must be complete and in original state. Writing/stickers on external packaging will not be accepted.
- Claims for short/wrong deliveries will not be considered after 14 days from invoice date, as stated on the delivery note
- All user manuals and consumables must be returned in unused condition.
- Returns are to be sent to Goodson Imports in Auckland, at customer's expense, within 14 days of receiving the R/A #. Only returns with an RA # will be accepted, all other returned items will be sent back at the customer's cost.
- R/A numbers are not issued for services or warranty repairs.
- Goodson Imports will not be held accountable for lost or damaged goods sent in transit. Any damage occurred is the risk of the customer.

NOTE: A restocking fee may apply, unless a special exception is granted by our management.

Name

Signature Date

| PRODUCT | QTY | REASON FOR RETURN | SERIAL # | INVOICE # |
|----------------------|----------------------|----------------------|----------------------|----------------------|
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| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |

Email: sales@goodsonnz.co.nz

**Return Goods To: Goodson Imports, 20R Cain Rd,
Penrose, Auckland 1061**

OFFICE USE ONLY